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Technology Center 2100

April 10, 2003

Pinchus M. Laufer
Supervisory Patent Examiner
Patent Technology Center 2100, Art Unit 2121
United States Patent and Trademark Office

#9

Re: U.S. Patent Appln. No. 09/988,573
Attorney Docket No. 862.1896 DI (00862.001896.1)

U.S. Patent Appln. No. 09/988,572
Attorney Docket No. 862.1896 DI (00862.001896.2)

Dear Mr. Laufer:

As we discussed earlier this week, the Applicants in the above-identified applications are in receipt of an Office Action in Appln. No. 09/988,573 (the '573 case). However, the Office Action issued in the '573 case is directed to the claims that should be pending in Appln. No. 09/988,572 (the '572 case). Thus, it appears that the filings in the '573 and '572 cases have somehow been mixed up, with the papers filed by the Applicants in the '573 case being placed in the United States Patent and Trademark Office's file for the '572 case, and vice versa.

Applicants formally request your kind assistance in correcting this situation. As you requested, enclosed herewith to assist the Office are copies of all of the papers filed in both the '572 and '573 cases. I have also enclosed copies of the date-stamped postcards evidencing dates of receipt by the Office. For the record the papers should be associated with the Office's files as follows:

All of the papers bearing Attorney Docket No. 862.1896 DI or 00862.001896.1 should be associated with U.S. Patent Appln. No. 09/988,573.

All of the papers bearing Attorney Docket No. 862.1896 DII or 00862.001896.2 should be associated with U.S. Patent Appln. No. 09/988,572.

The Attorney Docket number appears at the upper left or right corners of the filings.

The Applicants would appreciate a communication from the Office that the files have been corrected. Also, if you have any questions or require any additional information, please feel free to contact me at (202) 530-1010. Thank you in advance for your assistance in this matter.

Sincerely,

Michael E. Kondoudis

Michael E. Kondoudis
Reg. No. 42,758



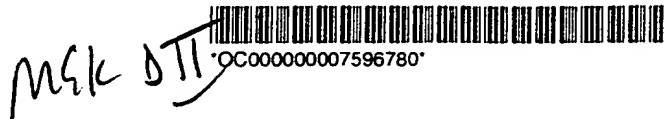
UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
www.uspto.gov

APPLICATION NUMBER	FILING DATE	FIRST NAMED APPLICANT	ATTY. DOCKET NO.
09/988,572	11/20/2001	Nobuaki Ogushi	862.1896 D1

CONFIRMATION NO. 8888

05514
FITZPATRICK CELLA HARPER & SCINTO
30 ROCKEFELLER PLAZA
NEW YORK, NY 10112



Title: Remote maintenance system

Publication No. US-2002-0029086-A1
Publication Date: 03/07/2002

Date Mailed: 03/07/2002

NOTICE OF PUBLICATION OF APPLICATION

The above-identified application will be electronically published as a patent application publication pursuant to 37 CFR 1.211, et seq. The patent application publication number and publication date are set forth above.

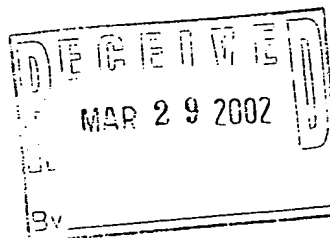
The publication may be accessed through the USPTO's publicly available Searchable Databases via the Internet at www.uspto.gov. The direct link to access the publication is currently <http://www.uspto.gov/patft/>.

The publication process established by the Office does not provide for mailing a copy of the publication to applicant. A copy of the publication may be obtained from the Office upon payment of the appropriate fee set forth in 37 CFR 1.19(a)(1). Orders for copies of patent application publications are handled by the USPTO's Office of Public Records. The Office of Public Records can be reached by telephone at (703) 308-9726 or (800) 972-6382, by facsimile at (703) 305-8759, by mail addressed to the United States Patent and Trademark Office, Office of Public Records, Crystal Gateway 4, Room 335, Washington, D.C. 20231, or via the Internet.

In addition, information on the status of the application, including the mailing date of Office actions and the dates of receipt of correspondence filed in the Office, may also be accessed via the Internet through the Patent Electronic Business Center at www.uspto.gov using the public side of the Patent Application Information and Retrieval (PAIR) system. The direct link to access this status information is currently <http://pair.uspto.gov/>. Prior to publication, such status information is confidential and may only be obtained by applicant using the private side of PAIR.

Further assistance in electronically accessing the publication, or about PAIR, is available by calling the Patent Electronic Business Center at (703) 305-3028.

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WASHINGTON, D.C. 20231
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APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTY DOCKET NO	DRAWINGS	TOT CLAIMS	IND CLAIMS
09/988,572	11/20/2001	2121	1406	862.1896 D1	9	43	6

05514
FITZPATRICK CELLA HARPER & SCINTO
30 ROCKEFELLER PLAZA
NEW YORK, NY 10112

MBK

D2

CONFIRMATION NO. 8888

FILING RECEIPT



OC000000007139402

Date Mailed: 11/29/2001

Receipt is acknowledged of this nonprovisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Customer Service Center. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

Applicant(s)

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Domestic Priority data as claimed by applicant

THIS APPLICATION IS A DIV OF 08/902,160 07/29/1997

Foreign Applications

JAPAN 8-202057 07/31/1996
JAPAN 8-251623 09/24/1996
JAPAN 9-167233 06/24/1997

If Required, Foreign Filing License Granted 11/29/2001

Projected Publication Date: 03/07/2002

Non-Publication Request: No

Early Publication Request: No

Title

Remote maintenance system

Preliminary Class
700

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Title 35, United States Code, Section 184
Title 37, Code of Federal Regulations, 5.11 & 5.15

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